

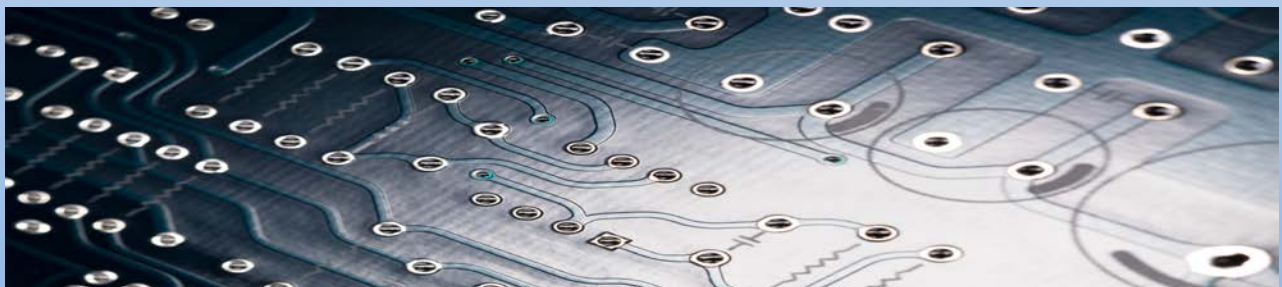
Publications
Department



Course Brochure

EDL2D

Technical/Commercial
Authorship Diploma Course



EDL2D – Technical/Commercial Authorship Diploma Course

An ESTON Training Distance Learning Course
(with full tutorial support)

Part 1 – Technical/Commercial Writing & Communicating

Part 2 – Technical/Commercial Authorship



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About this course

The ESTON Training Technical/Commercial Authorship Diploma training course comprises fourteen [Training Packs](#) that build into the most comprehensive study programme of its kind available. Subjects covered include skills, such as: report writing, copy writing, and writing descriptions, safety procedures and drills, which are of considerable practical value to all in industry and commerce.

Aims

This course will train you for a rewarding career in technical or commercial publications; it also prepares you to obtain an ESTON Training Diploma. Our sought-after diplomas are valued by publications and human resources managers and directors in the United Kingdom and many other English-speaking countries, where professional authors are employed. The course is primarily designed:

- as a conversion course for engineers and subject specialists
- as a career-development course for trainee writers and authors
- to provide a recognised qualification for experienced, but untrained, authors.

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Syllabus

The ESTON Training EDL2D syllabus (which was originally prepared in collaboration with the City & Guilds Institute) is designed as a comprehensive vocational training programme, based on an author's actual work. The relevant information is presented in a number of [Study Notes](#), which describe both the theoretical and practical aspects of technical and commercial writing, and progress is assessed via stimulating and effective example, self-assessed and tutor-assessed [Exercises](#) and [Syllabus Tests](#). Appropriate to clear technical and commercial principles and each student's background and experience, the EDL2D distance learning course provides training that is both practical and realistic. The course is updated regularly by technical and commercial publications specialists to reflect advances in technology and new methodologies.

EDL2D course content

EDL2D, which is an NVQ Level 4 (equivalent) course, also guides students through the ISTC's syllabus and fully prepares them for working effectively as technical or commercial authors within the publications industry, as well as training successful candidates for a future management role.

This highly-recommended, distance learning training course fully prepares you for a successful career as a Technical or Commercial Author. The course covers more than a [hundred different subjects](#) related to technical and commercial authorship, including: information gathering, writing descriptions, procedural writing, validating, summarising, editing, proof-reading, preparing synopses, project management, costing, planning, quality assurance, standards and specifications, etc. The [Part 1 – Technical/Commercial Writing & Communicating](#) and [Part 2 – Technical/Commercial Authorship](#) syllabuses are both fully covered and comprehensive tutorial support is provided throughout by experienced and professional tutors.

As soon as we receive your Enrolment Form and payment, we will send you the training material via MailBigFile, or in a bespoke [USB flash drive](#), so that you can start training for a new career immediately. Each of the fourteen separate training packs, in the EDL2D folder, contains study notes for you to read and exercises for you to complete. You will receive over [1,000 pages](#) of study notes on more than a hundred subjects, which together form a permanent and easy-to-store [reference manual](#) for you to use during the course, and after you have qualified.

There are approximately [50 exercises](#) for you to review, or complete, and you can choose between two options for many of the exercises, depending upon whether you

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wish to specialise in technical or commercial authorship. Your tutor reviews your submissions (completed tutor-assessed exercises) and returns [Tutorial Comments](#) for each, with detailed advice and/or a [Tutorial](#). You will have sufficient time to complete the course; although, we do apply a 12-month time limit on the tutorial support for contractual reasons. However, in exceptional circumstances, you can apply for an extension to this period.

The study notes, exercises and other related documents are provided in [Training Packs](#). The contents of the fourteen training packs are listed below:

List of Study Notes and Exercises

Training Pack Number		Study Notes	Exercises
No.	Title		File Reference
Training Pack 1			
1.	Why Communication Training?		TP1 C Intro
2.	Attributes of the Author		TP1 C1
3.	Institute of Scientific and Technical Communicators		TP1 A4
4.	An English Language Refresher		TP1 D15
5.	Computer Searches		TP1 E0
6.	Note Taking and Note Making		TP1 D2
7.	Writing Reports		TP1 D6
1.	First Writing Exercise – Tutor Assessed (TA)		TP1 AE1
2.	Photography – Example Exercise (EE)		TP1 DE1
3.	Cleaning External Surfaces of Buildings – Self Assessed (SA)		TP1 DE2
4a.	SeatOp Electronic Garage Doors – Tutor Assessed (TA), or...		TP1 DE14/1
4b.	Managing Director’s Report – Tutor Assessed (TA)		TP1 DE14/2
Training Pack 2			
8.	The Basic Use of English		TP2 D1
9.	Objective and Analytical Thinking		TP2 E1
10.	Assimilation of Facts		TP2 C2

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Training Pack Number		Study Notes	Exercises
No.	Title		File Reference
11.	Summarising		TP2 D3
12.	Researching Information		TP2 E2
13.	Using Libraries		TP2 E3
14.	Relevance and Irrelevance		TP2 D12
15.	Checking Drafts and Editing		TP2 D9
16.	Correcting Proofs		TP2 D4
17.	Correspondence		TP2 D7
5.	Warnings and Cautions (EE)		TP2 EE6
6.	Editing a Magazine Article (SA)		TP2 DE12
7a.	Supersymph Music Centre (TA), or...		TP2 DE8/1
7b.	Spark Plugs (TA)		TP2 DE8/2
Training Pack 3			
18.	Responsibilities of the Communicator		TP3 A6
19.	Understanding the User		TP3 C3
20.	Appreciation of English		TP3 D13
21.	Some Fun with English		TP3 D5
22.	Technical English		TP3 D14
23.	Simplifying the English Language		TP3 D16
24.	Introduction to Instruction Manuals		TP3 H1
25.	Translations		TP3 C4
26.	Page Layout		TP3 G1
27.	Writing Descriptions		TP3 H3
28.	Writing for the Internet		TP3 H25
29.	Printing Methods		TP3 J6
30.	Multi-lingual Documents		TP3 G2
8.	English as a Foreign Language (EE)		TP3 DE40
9.	Syllabus Test 1 (SA)		TP3 BE1

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Training Pack Number		Study Notes	Exercises
No.	Title		File Reference
10a.	Automatic Dictating Machine (TA), or...		TP3 DE34/1
10b.	Editing a Marketing Feature Article (TA)		TP3 DE34/2
Training Pack 4			
31.	Publications Departments		TP4 K2
32.	Publications and Contract Agencies		TP4 K5
33.	Author Job Specifications		TP4 A3
34.	The Technical Author and the Company		TP4 A5
35.	Using Engineering Drawings		TP4 F15
36.	Managing Electronic Data		TP4 E6
37.	House Style		TP4 H23
11.	Technical Publications Manager's Plan (EE)		TP4 KE2
12.	Why Extend or Move? (SA)		TP4 DE12
13a.	What Makes a Good Technical Author? (TA), or...		TP4 AE5/1
13b.	Completing a Page Layout (TA)		TP4 AE5/2
Training Pack 5			
38.	Specification for Technical Manuals		TP5 H17
39.	Preparing Synopses		TP5 K3
40.	Introduction to Illustrating		TP5 F1
41.	General Illustrations		TP5 F2
42.	Use of Engineering Drawings as Illustrations		TP5 F10
43.	Making Meetings Effective		TP5 C5
44.	Glossary of Terms		TP5 H24
45.	Preparing Drafts and Publishing Final Copy		TP5 G6
46.	Vetting and Validating Documents		TP5 D10
47.	Paper Specifications and Sizes		TP5 J5
48.	Binding Methods and Packaging		TP5 J8
14.	User Manual Synopsis (EE)		TP5 KE3

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Training Pack Number		Study Notes	Exercises
No.	Title		File Reference
15.	Formal Documents (SA)		TP5 DE24
16a.	Andy's Meeting (TA), or...		TP5 CE14/1
16b.	Editing Industry News Items (TA)		TP5 CE14/2
17.	Syllabus Test 2 (TA)		TP5 BE16
Training Pack 6			
49.	Maintenance Instructions		TP6 H7
50.	Inspection and Quality Assurance Instructions		TP6 H6
51.	Types of Illustrations		TP6 F4
52.	Manual Structure and Preliminary Pages		TP6 H2
53.	Typical Project Brief		TP6 H14
18.	Describing a Steam Iron (EE)		TP6 DE32
19.	Centrifugal Speed Switch (SA)		TP6 FE1
20a.	Hydrates in Natural Gas (TA), or...		TP6 BE5/1
20b.	Direct Mail Advert (TA)		TP6 BE5/2
Training Pack 7			
54.	Word-processing and Desktop Publishing		TP7 J2
55.	Microsoft Word – Some Advanced Features		TP7 E7
56.	Microsoft Word – Keyboard Shortcuts		TP7 E8
57.	Office Copiers		TP7 J4
58.	Writing Technical and Commercial Documents		TP7 D8
59.	Simplified English		TP7 D17
60.	Paginating Multi-page Documents		TP7 D11
61.	Annotating Illustrations		TP7 F3
62.	Graphic Design		TP7 F13
21.	Simplified English, Writing Practice (EE)		TP7 DE36
22.	Syllabus Test 3 (SA)		TP7 BE3
23a.	Jackson Autofeed (TA), or...		TP7 DE35/1

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Training Pack Number		Study Notes	Exercises
No.	Title		File Reference
23b.	Internet Research (TA)		TP7 DE35/2
Training Pack 8			
63.	Service Leaflets		TP8 H10
64.	Writing Overhaul and Workshop Instructions		TP8 H8
65.	Symbols for Schematic Presentation		TP8 F6
66.	Revisions		TP8 H20
24.	Electronic Differential Pressure Transmitter (EE)		TP8 HE2
25.	Revision to APU Maintenance Manual (SA)		TP8 HE5
26a.	Creating an Instruction Manual (TA), or...		TP8 HE6/1
26b.	Batteries and Battery Chargers (TA)		TP8 HE6/2
Training Pack 9			
67.	Telecommunications in the Office		TP9 C7
68.	Indexing		TP9 G4
69.	Talks and Presentations		TP9 C8
70.	Managing a Writing Project		TP9 K1
71.	Computers and Software in the Office		TP9 C9
72.	A Guide to the Internet		TP9 C6
73.	Computer Aided Drafting (CAD)		TP9 F12
27.	Preparing Text for Translation (EE)		TP9 CE7
28.	Syllabus Test 4 (SA)		TP9 BE15
29.	Five-minute Audio Presentation (TA)		TP9 CE8
Training Pack 10			
74.	Working with Publications Specifications		TP10 H13
75.	Specification for Power Station Instruction Manuals – TP30		TP10 H19
76.	Descriptions for Overhaul Manuals		TP10 H4
77.	Operating Instructions		TP10 H9

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Training Pack Number		Study Notes	Exercises
No.	Title		File Reference
30.	How to Create a Table (EE)		TP10 DE38
31.	Writing a Procedural Drill (SA)		TP10 DE39
32a.	Specification for the Supersymph S4 (TA), or...		TP10 HE4/1
32b.	Work-flow Schedule (TA)		TP10 HE4/2
Training Pack 11			
78.	Line Drawings		TP11 F7
79.	Procurement and Evaluation of Suppliers' Manuals		TP11 K6
80.	Introduction to Sales Literature		TP11 L1
81.	Writing Copy for Sales Literature		TP11 L2
82.	Commercial Quotations		TP11 L3
83.	Printing Magazines		TP11 L4
84.	The Author's Toolkit		TP11 C11
85.	Checking Final Proofs		TP11 G5
86.	HTML Tags		TP11 C12
33.	Technical Documentation – A Future by Design (EE)		TP11 GE2
34.	Diabetes Leaflet (SA)		TP11 BE7
35a.	Operating Instructions for Domestic Equipment (TA), or...		TP11 HE37/1
35b.	Retail Sales Leaflet (TA)		TP11 HE37/2
Training Pack 12			
87.	Printed or On-line Documentation?		TP12 J7
88.	Publications Office Software		TP12 J11
89.	Computer-based Training		TP12 J12
90.	On-line Help Systems		TP12 J13
91.	E-learning Authoring Tools		TP12 J14
92.	Single Source Documentation		TP12 H21
36.	Taking Stock		TP12 AE7
37.	How to Create a Spreadsheet (EE)		TP12 TE2

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Training Pack Number		Study Notes	Exercises
No.	Title		File Reference
38.	Syllabus Test 5 (SA)		TP12 BE18
39a.	Electric Jigsaw User Guide (TA), or...		TP12 BE19/1
39b.	Website Index Page (TA)		TP12 BE19/2
Training Pack 13			
93.	Documentation as a Product Support Tool		TP13 K4
94.	Specifications ATA iSpec 2200 & S1000D		TP13 H18
95.	Trouble-shooting		TP13 H5
96.	Safety Instructions		TP13 H11
97.	Improving Work Practices		TP13 H16
40.	JSL Service Trolley (EE)		TP13 HE27
41.	Editing Checklist (SA)		TP13 HE28
42a.	Technical Sales Leaflet (TA), or...		TP13 HE26/1
42b.	Amending a Technical Manual (TA)		TP13 HE26/2
Training Pack 14			
98.	Military Publications		TP14 H15
99.	Types of Diagrams		TP14 F16
100.	Documentation for Electronic Equipment		TP14 H22
101.	Illustrated Parts Catalogues		TP14 H12
102.	Cloud Computing		TP14 J15
103.	Technical Publications Department Forms		TP14 C10
104.	Compiling Standards (including Appendices)		TP14 H26
43.	Synopsis for a Four-page Pamphlet (EE)		TP14 KE4
44.	Creating a Slide Presentation (SA)		TP14 TE3
45.	Syllabus Test 6 (TA)		TP14 BE6
46.	End of Course Project (Optional)		TP14 EoCP
■	EDL2D – Course Completion		TP14 BE13-2

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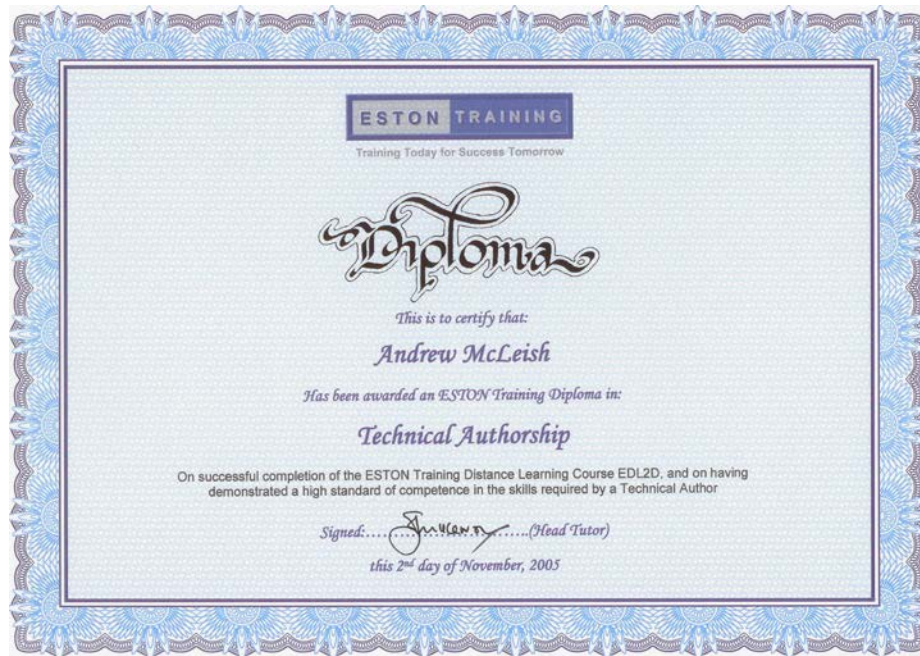


Qualifications

The ESTON Training Technical/Commercial Authorship Diploma course prepares you for a nationally and internationally recognised qualification.

ESTON Training Diploma

If you complete the Technical/Commercial Authorship training course you will receive an [ESTON Training Diploma](#), provided that your course work merits it. For example, if you enrol on our EDL2D course, your personal tutor will progressively assess your responses to the course exercises and syllabus tests. And, your final grade will be calculated as the average of the grades you received during the training course. If you achieve an overall grade of 60% or more, you will be awarded an ESTON Training Diploma. If you achieve a grade of 80% or more, you will receive an ESTON Training Diploma, with Distinction. The diploma that you will receive, if you achieve a grade of 60% or more, is similar to the following diploma:



An example ESTON Training Diploma

Distance learning

This Technical/Commercial Authorship Diploma training course is a [distance learning](#) training package. But what exactly is distance learning and what are the benefits of this practical training method?

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Training without classrooms

Distance learning is the training method for the 21st century. Training on a major subject usually calls for lengthy, and often inconvenient, periods of work release. Courses are expensive and accommodation costs are high. This means that traditional classroom courses tend to be too short to cover the subjects thoroughly. Also, the backlog that greets your return to work often means that you don't get the chance to introduce new ideas, while they are still fresh in your mind. Many intended innovations, or new methodologies, never see the light of day.

Freedom to learn

Distance learning overcomes all of these barriers. It is now one of the foremost teaching techniques used by individuals, companies and colleges alike. Participants do not need to be released from work, the training is cheaper than classroom fees, and there are no additional accommodation costs. The course contains all the training material required and gives you the freedom to learn at your own pace. You can implement new ideas as the course progresses. Instead of being one in a class of many, the only participants in distance learning are you and your personal tutor.

ESTON Training tutors

The best way to judge your performance and identify weaknesses is to have your work assessed regularly and critically against objectives and acknowledged standards by expert and experienced, time-served tutors.

Personal attention

ESTON Training's tutors are practised and professional authors, with extensive publications management experience. Although you will be allocated your own tutor, if a particular knowledge set is required, another opinion may well be called upon.

Thoroughness of the personal tutorial is recognised by individuals and companies alike as a unique feature of ESTON Training courses.

Help and advice

Although the course exercises are designed for submission and return by e-mail, you are always welcome to e-mail or telephone your tutor for additional help and advice, or if you need a particular point clarified.

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Suitability

If you are seriously thinking about enrolling on a Technical/Commercial Authorship training course, it is natural to question whether you have the right qualities and experience to make a success of it. The following notes may help you.

Personal qualities

As a technical/commercial author, you will work with other people at all levels to acquire source information; therefore, you must be a good communicator. You must also be inquisitive, persistent and self-assured to be effective and efficient while identifying and acquiring the information your readership needs.

Basic English

You need to be able to write sound, grammatically correct English. If you have had little or no writing experience since your school days, you can expect to be a bit rusty. Note that the EDL2D course includes an English language refresher. However, should it be required, ESTON Training also provides an excellent Business English training course titled: “[English at Work](#)” (ESTON Ref: [EDL6](#)) for those students who need to re-acquire the basics.

Background and experience

Good technical and commercial authors come from all walks of life, with wide-ranging technical and commercial skills and experience. The main capabilities required are the desire to succeed and the willingness to put in the effort necessary to learn the skills needed by a successful technical, or commercial, author.

Technical/Commercial authors at work

In any commercial organisation, or engineering/manufacturing company, a technical/commercial author’s core work breaks down neatly into two distinct elements: a good knowledge of a technical or a commercial subject and the ability to write clearly.

Technical/commercial requirements

You must establish the customers’ technical or commercial requirements, abilities and levels of understanding. You also research information by study, discussion, and correspondence (e-mail, telephone or traditional post). You then must verify the information’s accuracy and suitability for your readership.

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Authorship requirements

As an author, you may be expected to establish contractual commitments, prepare synopses, and estimate project times and costs. You may also need to determine a programme of cost and production control, design and plan the publication, instruct illustrators, graphic designers, website administrators and printers, and write the information, so that the reader can understand it and assimilate it easily.

Information management

Despite the term “author”, the writing element comprises only one facet of the work. As in most jobs, the bulk of your time is spent managing information, researching, discussing, liaising with other staff and using your judgement to plan and make decisions relevant to the production of the subject document, or manual/user guide, etc.

Although you may at times prepare sales brochures, leaflets and specifications, you are more often engaged in producing the technical or commercial publications on which customers rely for safe operating and installation practices, diagnostics, health and safety procedures, system descriptions and maintenance and repair information.

Safety and legislation

The growing concern for safety and the environment has led to the requirement for safety information featuring more prominently. This places the prime responsibility for safety on the originators, and further dependence on the technical or commercial author’s specialised skills.

Job satisfaction

There can be few jobs more satisfying for a second career than that of a technical or commercial author. As the work relates mainly to the description of new systems and products, technical and commercial authors are constantly confronted with new ideas, methods, situations and innovations.

Each project is a challenge that draws on your past experience, together with the specialist writing skills learnt during training. You delve into every facet and function of a system, or product. Gathering and presenting information is a matter for your constant judgement and decision making. There is a considerable sense of achievement in starting with a clean slate and ending with a completed and approved operating manual or sales brochure.

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Employment

Many technical and commercial authors are employed by companies, whose systems and products range from descriptions of insurance policies and domestic equipment to medicines, aircraft and computer systems. Technical and commercial authors are also employed by major user organisations such as the Ministry of Defence, industrial corporations and the major industries (such as: oil, chemical, water, power, etc.).

It is also common for employers to turn to a specialist publications company, to provide them with staff. Many publications companies employ permanent, full-time technical and commercial authors; others use more highly-paid contractors for the duration of a particular publications project.

Prospects

Unlike many other applications of skill and expertise, technical and commercial authorship is a constantly-expanding field with a continuing need for trained authors in a wide range of disciplines. Even during times of recession, there is a demand for good technical and commercial authors. Each project you work on is usually new to you, so you draw primarily on your basic knowledge and experience. Your know-how allows you to seek openings in a variety of organisations with unfamiliar products.

The insidious “[too old at 50](#)” mantra does not apply to authors. Publications contract companies see knowledge gained through training, not age, as the only yardstick with which to measure the worth of a technical or commercial author.

Obtaining work

ESTON Training provides advice for students seeking employment. This includes our publication “[Land that Job \(PI B8\)](#)” which helps you to develop an effective application letter and Curriculum Vitae (CV). And, you don’t have to complete the course before you can start looking for work.

There continues to be a shortage of trained authors in the United Kingdom, Europe and throughout the English-speaking world where authors are employed. Type “technical author jobs” or “commercial author jobs” into an Internet search engine (such as: Google Chrome) and see for yourself how many results you will obtain.

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Eligibility

Although some employers ask for qualifications, such as a degree or an NVQ, most are more interested in your work experience, how it relates to their equipment or product and whether or not you have received any formal training in technical and commercial authorship and publications techniques. Experience gained in the operation and support of a variety of systems or products is also particularly valued.

Funding your course

You can pay for the course yourself, or funding may also be available. If you intend to pay for the EDL2D training course yourself, ESTON Training offers an interest-free payment plan, which comprises a down-payment of £600 followed by five monthly instalments of £200, thereby reducing your monthly outgoings during the training period. This means that you could very well be earning a good salary as an author, before you have finished paying for your training course.

Assisted funding policies are variable, changing from region to region and from time to time. However, you may be eligible for sponsorship, so it is worth enquiring at your local Jobcentre Plus. Also, your local Chamber of Commerce may know of sponsorships. We are pleased to explain our training schemes to sponsors, if they want to discuss your application for funding.

- **Company Authors.** Often employers see training as a valuable initiative that benefits the company. It is worth approaching your employer to ask whether they will pay part, or all, of the cost of your course. They may even allow you a few hours off each week during which to study.
- **Armed Services.** There are training entitlements to help with funding courses. Your Education Officer will be able to give you advice and make the necessary arrangements on your behalf, if you are eligible for a contribution towards the cost of your training/resettlement course.

Professional Association

As a student with ESTON Training, you qualify for student membership of the [Institute of Scientific and Technical Communicators \(ISTC\)](#) at a reduced fee for the first year. This professional association aims to establish and maintain professional codes of practice for people engaged in all branches of scientific, commercial and technical communication, and provides a forum for the exchange of views and information. It aims to further members' expectations and interests.

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Enrolment

You can enrol whenever you want to; there is no fixed start time. Just complete an [Enrolment Form](#) (supplied on request) and return it to us with your payment, or your company's Purchase Order number. Alternatively, you can enrol on-line at the ESTON Training website. For further information, visit: www.estontrg.com

Ten good reasons for choosing an ESTON Training course

1. ESTON Training is one of the UK's leading Technical and Commercial Authorship training providers.
2. ESTON has been successfully training technical and commercial authors since the training company was established in 1982 (in Derby).
3. We are uniquely placed to know exactly what companies look for in authors.
4. We are innovators (our award-winning Software Authorship course was the first on the market) and we are constantly improving and updating our courses.
5. We use experienced, professional technical and commercial publications staff who specialise in a wide variety of subjects and technical disciplines.
6. We gear our training to the market's requirements, and we update our courses regularly to reflect developments in processes, technology, legislation and any syllabus changes.
7. ESTON Training's students are entitled to membership of the ISTC at a reduced fee, giving students access to the benefits of this professional association.
8. You don't have to finish the course within a set time; you really can set your own pace (within the 12-month tutorial support time limit).
9. Our courses are purchased by individuals and companies, world-wide.
10. Since 1982, thousands of students have benefited from our technical and commercial authorship courses; many are now in senior positions within the profession. This wealth of practical experience is reflected at every stage of the EDL2D training course and should be borne in mind when comparing this vocational course with any other distance learning training courses available.

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Seal of approval

Since 1982, many companies, world-wide, have chosen ESTON Training's courses, identifying them as the most cost-effective, comprehensive training courses of their kind available. The companies who have purchased our courses include (but, are not limited to) those in the following list:

TP ■ Abbey National ■ Asquith Machine Tools ■ AWE
BBC Radio ■ BMW ■ Rolls-Royce Aero Engines ■
British Aerospace ■ British Airways ■ British Telecom
■ CompAir Broomwade ■ DHL Systems ■ Davy
Morris ■ Docklands Light Railway ■ Dresser Rand ■
Earth Observation Sciences ■ Ericsson Telecom AB,
Sweden ■ European Gas Turbines ■ Flight Refuelling
■ Fokker Aircraft BV, Holland ■ ALSTOM Transport ■
GEC Avionics ■ GKN Defence ■ GPT ■ Leyland Bus ■
LogTek, South Africa ■ London Underground Ltd ■
Lucas Aerospace ■ Marconi Radar ■ Marconi
Command and Control ■ Martin-Baker Aircraft Company ■ Mass Transit Railways,
Hong Kong ■ Mercury Communications ■ UK Ministry of Defence ■ Motorola ■ NEI
International Combustion ■ National Power ■ NatWest Bank ■ Nuclear Electric ■ OKI
Europe ■ Ohmeda ■ Pafec ■ Perkins Engines ■ Perkin-Elmer ■ Pilatus, Switzerland ■
Rank Xerox ■ Research Machines ■ Rolls Royce & Associates ■ Royal Australian Air
Force ■ Ruston Diesels ■ Qantas ■ Sankey Vending ■ Sealmaster ■ Standard
Telephones and Cables ■ Systems Reliability ■ SME Aviation (Malaysia) ■ Trioxide ■
Transmitton ■ Vickers Shipbuilding Limited ■ Amazon ■ HM Services ■ Perkins
Diesels ■ Ericsson ■ Marshall Aerospace ■ DENEL Aviation SA ■ Eleka ■ SR Technics



Students' comments

Finally, don't just take our word for how good our courses are; here are some of our students' comments:

"Excellent value for money." Student J. W.

"There has been a logical progression through different aspects and I feel that the course has been invaluable and will always remain a source of reference for me."

Student B. C. G.

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“I thought they [the course exercises] were well designed, and each one was mentally stimulating.” Student D. T.

“Fast, efficient [administration] and generally of a high standard. Tutorial attention, invaluable.” Student M. A.

“Excellent throughout; the ESTON tutors were always friendly and helpful. All of my course work was conscientiously evaluated and pertinent advice was always offered on how to improve.” Student M. W.

All of our students are invited to comment about the courses they have completed; this is just a small, but genuinely representative, sample.

Contact details

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